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Chartway Janitorial marks 25th anniversary by winning major family business award

A leading supplier of cleaning and hygiene products which is celebrating 25 years of trading has spoken of its delight at winning a coveted family business award.

Kent-based Chartway Janitorial was the proud winner of the People's Choice Award for London & the South East at the recent National Family Business of the Year Awards 2026. It secured the public voted title at the awards ceremony hosted by Family Business United (FBU), and this impressive milestone follows its success last year when it was named national runner-up in the same awards programme.

Chartway Janitorial was founded in February 2001 by Mick and Anne Elms and is now run by daughter and son Hannah Tilley and Jon Elms, who are both Directors.

Welcoming the award win, Hannah Tilley said: "We are absolutely thrilled to have won this coveted award in our 25th anniversary year. Our achievement shows that in the tough world of business customer relationships are key. Quality service is what customers remember,

going that extra mile or remembering something personal to them. I would like to say a massive thank you to all our customers who actually look after us! We appreciate you all.

“We take the time to get to know our customers personally and, with our expertise in the products we supply, we are able to provide the perfect solution for their needs. We also provide an extensive range of environmentally friendly products and packaging to help our customers meet their corporate responsibilities”.

Chartway Janitorial operates in a number of sectors including healthcare, catering, leisure, education and industry and supplies a comprehensive range of professional-grade janitorial products to businesses, public sector organisations and major attractions across the South East. Supplied products include hand towels, toilet tissue, specialist liquid solutions for general cleaning, hand soaps, cloths, sanitizers, disposable gloves, protective aprons and heavy-duty refuse and recycling sacks.

The seven-employee company is based in Headcorn between Maidstone and Ashford. Its listed clients include The Aspinall Foundation, National Trust, NHS Foundation Trust and South East Coast Ambulance Service.

Family Business United welcomed family businesses from across the UK to the Royal Geographical Society in London for the National Family Business of the Year Awards 2026, celebrating the outstanding contribution family firms make to the economy, communities and future generations.

Hosted by Family Business United Founder and CEO, Paul Andrews, the awards brought together over 200 guests from leading family-owned businesses from every region and sector to recognise excellence, innovation and the enduring values that set family enterprises apart.

Speaking at the event, Paul said: "Family businesses are the backbone of the UK economy and these awards provide a wonderful opportunity to celebrate the people, values and achievements that make our sector so special. From first-generation entrepreneurs to businesses with centuries of heritage, the calibre of finalists and winners this year has been truly exceptional. Congratulations to every winner, runner up and finalist who has helped make the National Family Business of the Year Awards 2026 another tremendous success."

Family Business United is the leading organisation championing family firms across the UK and internationally. Its annual awards celebrate the innovation, stewardship, values and long-term perspective that make family businesses the backbone of the British economy.

<https://www.chartwayjanitorial.co.uk/>

Ends



Hannah Tilley is pictured with Paul Andrews, Founder and CEO of Family Business United



From left to right: Sophie Bushell, Matt Tilley, Hannah Tilley, Roger Sherwood, Jon Elms, Anne Elms

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