



# Golden Service Awards 2022

## Cleaning industry's heroes honoured at 2022 Kimberly-Clark Professional™ Golden Service Awards

**LONDON (27<sup>th</sup> May 2022)** – The elite of the cleaning and FM industry were recognised at the 2022 Kimberly-Clark Professional [Golden Service Awards](#) for their outstanding excellence and commitment to deliver performances that continually raise standards – through unprecedented challenging times.

Created over 30 years ago, the biennial Golden Service Awards ([@GoldenServAward](#)) is today one of the most prestigious events and sought-after accolades in the FM and cleaning industry – with this year representing more poignance and relevance than ever before.

As always, this event provides the opportunity for FM companies, contract cleaners and in-house cleaning teams to showcase excellence and set the benchmark for exceptional standards. Today, this industry provides front-line essential workers across business sectors, all of which are recognised and celebrated at the Golden Service Awards.

Awards were presented to winners across 19 categories at a formal ceremony on 26<sup>th</sup> May at the InterContinental London Park Lane, hosted by one of the UK's favourite comedians, Ed Byrne.

The following represent the UK Cleaning Industry's finest, as recipients of a 2022 Kimberly-Clark Professional Golden Service Award:

Healthcare sponsored by the CHSA:

**Winner: OCS for Middleport Healthcare Centre**

Hospitals sponsored by Kärcher:

**Winner: Derrycourt Cleaning Specialists for Mater Private Hospital, Dublin**

Office areas below 100,000 square feet:

**Winner: Principle Cleaning Services for 22 Bishopsgate**

Highly Commended: Momentum Support for Google GRCQ1 “The Quay”

Office areas between 100,000 and 300,000 square feet sponsored by the Nationwide Hygiene Group:

**Winner: VINCI Facilities for Welsh Government, Cathays Park**

Highly Commended: Principle Cleaning Services for Stephenson Harwood LLP

Office areas over 300,000 square feet sponsored by Tomorrow’s Cleaning:

**Winner: Principle Cleaning Services for The Francis Crick Institute**

Highly Commended: Thames Cleaning & Support Services Ltd for Exchange House, Exchange Square

Education – Pre-School and Primary sponsored by Pearroc:

**Winner: Julius Rutherford & Co for Portland Place School**

Education – Senior and Further Education

**Winner: Exclusive Services Group Ltd for City College Southampton**

Retail/Shopping Malls under 1 million square feet:

**Winner: ABM UK for St Stephen’s Shopping Centre, Hull**

Retail/Shopping Malls over 1 million square feet sponsored by Truvox International:

**Winner: ABM UK for The Centre, Livingston**

Highly Commended: ABM UK for Victoria Leeds

Manufacturing:

**Winner: Apleona Ireland Limited for West Pharmaceutical, Dublin and Waterford**

Hospitality:

**Winner: Key Enviro Solutions Limited for St Katharine Docks Estate**

Highly Commended: ABM UK for TfL London Transport Museum

Leisure:

**Joint Winners: ABM UK for TfL Stonebridge Park Depot and ABM UK for TfL Stratford Market Depot**

Environmental Awareness sponsored by Cleaning Matters:

**Winner: Cleanology**

Training sponsored by BICSc:

**Winner: Momentum Support**

Highly Commended: Exclusive Services Group Ltd

Diversity sponsored by ICCA:

**Winner: Exclusive Services Group Ltd**

Highly Commended: Cleanology

Going the Extra Mile sponsored by Facilities Management Journal:

**Winner: Birkin Cleaning Services Ltd for Howden UK Group**

Highly Commended: The Churchill Group for South Central Ambulance Service (SCAS)

Small Business:

**Winner: Key Enviro Solutions Limited**

Supervisor of the Year sponsored by BioVate Hygienics:

**Winner: Marino Agudelo – Key Enviro Solutions Limited**

Highly Commended: Glen Stevens – ABM UK for TfL London Transport Museum

Cleaning Operative of the Year sponsored by Bunzl Cleaning & Hygiene Supplies:

**Winner: Marianna Pazera, VINCI Facilities**

Highly Commended: Tracy Byrne, OCS and Valerie Greasley, OCS

“Congratulations to all the outstanding and worthy winners and also to our well-deserved finalists,” says Craig Bowman, General Manager (UK and Ireland), Kimberly-Clark Professional.

“This is a year of unrivalled and outstanding standards for the Golden Service Awards. We have seen clear evidence of exceptional achievements in the face of unbelievable pressures and challenges. The standards reached today in our industry reflect our focus this year as we at Kimberly-Clark Professional are celebrating our 150th anniversary and our company vision of “Building a Brighter Tomorrow. Together”. We do this by keeping people healthy, safe and sustainable through our work with customers and partners. We are in an industry that makes a real difference to people’s lives and this event was about recognising those people and saying thank you. We are, of course, very grateful to all our sponsors and contributors, especially our returning Gold Sponsor, the Cleaning & Hygiene Suppliers’ Association.”

Kimberly-Clark Professional welcomed Silver Sponsors: Kärcher; Bunzl Cleaning and Hygiene Supplies; Nationwide Hygiene Group and Bronze Sponsors: Truvox International; Pearroc Limited, and BioVate Hygienics. Gratitude also went to the three returning media partners Facilities Management Journal, Tomorrow’s Cleaning and Cleaning Matters.

Kimberly-Clark Professional again partnered with [The British Institute of Cleaning Science \(BICSc\)](#) who oversaw the independent judging.

Stan Atkins, chief executive officer at The British Institute of Cleaning Science (BICSc) adds: “The quality of the entries in this edition of the Golden Service Awards was higher and more extraordinary than ever before. Innovation, the environment, employee wellbeing and not surprisingly, flexibility, lead the agenda. Despite the challenges of the pandemic there was a huge amount of focus on staff welfare, mental health and diversity demonstrating that the evolution of the industry was not halted, but boosted, during the last two years of never before seen challenges.

“Whilst the focus this year is the exceptional standards of the industry during the pandemic, it is also clear from the entries that companies are still investing in their people and inspiring their teams through leadership with compassion and empathy. This brings huge benefits from boosting morale to employee retention and with staff retention being something that has today become more critical than ever.”

Over 500 professionals from small, medium and large contract cleaning and facilities management companies, plus in-house cleaning teams, as well as local authorities and hospitals, attended the landmark event this year.

Ends



**The elite of the cleaning and FM industry were recognised at the 2022 Kimberly-Clark Professional Golden Service Awards held on 26<sup>th</sup> May, in London**



**Craig Bowman, General Manager (UK and Ireland), Kimberly-Clark Professional opened the Golden Service Awards 2022**



**Cleaning Operative of the Year sponsored by Bunzl Cleaning & Hygiene Supplies – the winner: Marianna Pazera , Vinci Facilities received a standing ovation**

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**Notes to Editors:**

**About the Kimberly-Clark Professional™ Golden Service Awards:**

The Kimberly-Clark Professional™ Golden Service Awards were created nearly 30 years ago and continue to be the leading awards programme in the FM and contract cleaning sectors in the UK and Ireland. They are acknowledged internationally as the hallmark of quality and are instrumental in the promotion of raising standards in the industry. They are designed to reward excellence to cleaning teams and are held every two years.

**About Kimberly-Clark Professional™:**

Kimberly-Clark Professional™ partners with you to create exceptional workplaces, making them healthier, safer and more productive. We create full-service solutions tailored to your needs and leverage our unmatched portfolio of trusted brands to elevate the way people experience your business and what it stands for. Our brands including Kleenex®, Scott®, WypAll®, Kimtech™, and KleenGuard™ help you make an impact on the people who matter most to you. Together, we create Exceptional Workplaces.

**About Kimberly-Clark**

Kimberly-Clark (NYSE: KMB) and its trusted brands are an indispensable part of life for people in more than 175 countries. Fuelled by ingenuity, creativity, and an understanding of people's most essential needs, we create products that help individuals experience more of what's important to them. Our portfolio of brands, including Huggies, Kleenex, Scott, Kotex, Cottonelle, Poise, Depend, Andrex, Pull-Ups, GoodNites, Intimus, Neve, Plenitud, Viva and WypAll, hold the No. 1 or No. 2 share position in 80 countries. We use sustainable practices that support a healthy planet, build stronger communities, and ensure our business thrives for decades to come. To keep up with the latest news and to learn more about the company's 150-year history of innovation, visit [kimberly-clark.com](http://kimberly-clark.com) or follow us on [Facebook](https://www.facebook.com/kimberlyclark) or [Twitter](https://twitter.com/kimberlyclark).