



Golden Service Awards 2020

Cleaning industry's finest honoured at
2020 Kimberly-Clark Professional™ Golden Service Awards

LONDON (5 March 2020) – The elite of the cleaning and FM industry were recognised at the 2020 Kimberly-Clark Professional [Golden Service Awards](#) for their outstanding excellence and commitment to deliver performances that continually raise standards.

Created nearly 30 years ago, the biennial Golden Service Awards ([@GoldenServAward](#)) is today one of the most prestigious events and sought-after accolades in the FM and cleaning industry. The event provides the opportunity for FM companies, contract cleaners and in-house cleaning teams to showcase excellence and set the benchmark for exceptional standards. Awards were presented to winners across 18 categories at a formal ceremony on 4 March at the London Hilton on Park Lane, hosted by multi award-winning comedian, comedy writer and author Dominic Holland.

The following represent the UK Cleaning Industry's finest, as recipients of a 2020 Kimberly-Clark Professional Golden Service Award:

Best Cleaned Premises, Healthcare Establishment with fewer than 250 beds

Winner: Derrycourt Cleaning Specialists for Children's Health Ireland at Crumlin, Dublin

Best Cleaned Premises, Healthcare Establishment with more than 250 beds

Winner: ISS Facility Services – Healthcare for The Calderdale Royal Hospital, Halifax

Best Cleaned Premises, Office areas below 100,000 square feet

Winner: Momentum Support for Google Valesco, Dublin

Best Cleaned Premises, Office areas between 100,000-300,000 square feet

Winner: ABM UK for TfL, 14 Pier Walk, London

Best Cleaned Premises, Office areas above 300,000 square feet sponsored by

Tomorrow's Cleaning

Winner: Principle Cleaning Services in partnership with CBRE at Google UK, London

Best Cleaned Premises, Large Education Establishment

Winner: VINCI Facilities for Bradfield School, Sheffield

Best Cleaned Premises, Small Education Establishment

Winner: FES FM Ltd for Oakley Campus, Dunfermline

Best Cleaned Premises, Shopping Mall under 1 million square feet sponsored by Truvox.

Winner: County Square Shopping Centre, Ashford, Kent

Best Cleaned Premises, Shopping Mall over 1 million square feet sponsored by Truvox.

Winner: ABM UK for The Centre, Livingston

Best Cleaned Premises, Manufacturing Facilities sponsored by Kärcher

Winner: Andron Facilities Management for Technip FMC, Dunfermline

Best Cleaned Premises, Hospitality Award sponsored by the CHSA

Winner: Prime Clean Ltd for Spencer House, London

Environmental Awareness Award sponsored by Facilities Management Journal

Winner: Cleanology

Industry Training Award sponsored by BICSc

Winner: Principle Cleaning Services - SCHOLAR

Small Cleaning Company sponsored by Cleaning Matters

Joint Winners: Cleanology; Maxim Facilities Management Ltd

Best Innovation sponsored by InnuScience

Winner: Principle Cleaning Services and Google Drop Marking

Diversity Awareness Award

Winner: VINCI Facilities

Site Supervisor of the Year sponsored by the British Cleaning Council

Winner: Helena Costa, ABM UK, TfL, 14 Pier Walk, London

Cleaning Operative of the Year sponsored by Bunzl Cleaning & Hygiene Supplies

Winner: John Watson, Momentum Support, Liffey Valley Shopping Centre, Dublin

“Congratulations to all the outstanding and worthy winners and also to our well-deserved finalists,” says Steve Jones, General Manager (UK and Ireland), Kimberly-Clark Professional.

“This is a year of unrivalled standards for the Golden Service Awards. We have seen clear evidence of exceptional achievements and giant steps forward across the industry, including the adoption of new smarter technologies and an increasing focus on environmental responsibility. This reflects our overall objectives for the awards and our vision to create exceptional workplaces through raising industry standards. We are very grateful to all our sponsors and contributors, especially our new Gold Sponsor the Cleaning & Hygiene Suppliers’ Association.”

Kimberly-Clark Professional welcomed five more new sponsors for this year’s event. Joining as Silver Sponsors were Kärcher and Bunzl Cleaning & Hygiene Supplies. New bronze sponsors Truvox International and InnuScience joined returning sponsor the British Cleaning Council. The awards also welcomed new media partner Facilities Management Journal alongside returning partners Tomorrow’s Cleaning and Cleaning Matters.

Kimberly-Clark Professional again partnered with [The British Institute of Cleaning Science \(BICSc\)](#) who oversaw the independent judging.

Stan Atkins, chief executive officer at The British Institute of Cleaning Science (BICSc) adds: “The quality of the entries in this edition of the Golden Service Awards was higher than ever before and while innovation and the environment lead the agenda, three other key words sum up the evolution of this industry: Respect; Diversity and Wellbeing. Respect – for cleaning

operatives; Diversity – in employment and opportunity; and an exciting focus on wellbeing, staff welfare, and mental health.

"It is clear from the range of entries that companies are really investing in their people and using their experience to inspire their teams through leadership with compassion and empathy. This brings huge benefits from boosting morale to employee retention."

Just under 500 professionals from small, medium and large contract cleaning and facilities management companies, plus in-house cleaning teams, as well as local authorities and hospitals, attended the showcase event this year.

Ends



The 2020 Kimberly-Clark Professional Golden Service Awards were presented on 4 March at the London Hilton on Park Lane, hosted by multi award-winning comedian, comedy writer and author Dominic Holland.



Awards were presented to winners across 18 categories and were attended by just under 500 professionals from small, medium and large contract cleaning and facilities management companies and in-house cleaning teams.

For further information, please contact:

Stephanie Sergeant/Suzanne Howe
Suzanne Howe Communications
Tel: +44 (0)2034 680923
Email steph@suzannehowe.com
gsa@suzannehowe.com
Twitter [@suzannehowecomm](https://twitter.com/suzannehowe)
Web www.suzannehowe.com

Notes to Editors:

About the Kimberly-Clark Professional™ Golden Service Awards:

The Kimberly-Clark Professional™ Golden Service Awards were created nearly 30 years ago and continue to be the leading awards programme in the FM and contract cleaning sectors in the UK and Ireland. They are acknowledged internationally as the hallmark of quality and are instrumental in the promotion of raising standards in the industry. They are designed to reward excellence to cleaning teams and are held every two years.

About Kimberly-Clark Professional™:

Kimberly-Clark Professional™ partners with you to create exceptional workplaces, making them healthier, safer and more productive. We create full-service solutions tailored to your needs and leverage our unmatched portfolio of trusted brands to elevate the way people experience your business and what it stands for. Our brands including Kleenex®, Scott®, WypAll®, Kimtech™, and KleenGuard™ help you make an impact on the people who matter most to you. Together, we create Exceptional Workplaces.

About Kimberly-Clark

Kimberly-Clark (NYSE: KMB) and its trusted brands are an indispensable part of life for people in more than 175 countries. Fuelled by ingenuity, creativity, and an understanding of people's most essential needs, we create products that help individuals experience more of what's important to them. Our portfolio of brands, including Huggies, Kleenex, Scott, Kotex, Cottonelle, Poise, Depend, Andrex, Pull-Ups, GoodNites, Intimus, Neve, Plenitud, Viva and WypAll, hold the No. 1 or No. 2 share position in 80 countries. We use sustainable practices that support a healthy planet, build stronger communities, and ensure our business thrives for decades to come. To keep up with the latest news and to learn more about the company's 146-year history of innovation, visit kimberly-clark.com or follow us on [Facebook](#) or [Twitter](#).

